

Hi Sarah,

It is disappointing that I have to request that we revise your proposed occupancy date for your new facility on Grote St.

With consideration to the additional scope of work required on the building to bring it up to meet all current fire and building codes, the cities demand to alter the front parking area of the building complete with planters, the back order of the ceramic floor tiles and the pending decision regarding the new stucco and paint to the exterior.

I would be misleading you to believe that we would obtain a full occupancy permit next week.

If we in fact were able to meet the cities requirements on time for occupancy, you would have to operate your business in an active construction site. Even if we isolated entrances etc, we would have serious concerns regarding absolute safety for your clients and staff. Your environment would be often be disturbed with workmen, tools and equipment.

I pride myself in providing clients with accurate and truthful predictions regarding occupancy and project completion. I do not tell them what I think they want to hear. Under these uncontrollable circumstances I cannot provide you full occupancy complete with final cleaning, touch ups etc. until Monday June 30 2008.

I sincerely apologize to you, your clients and staff for this disruption and the uncertainty this has created.

You have been most cooperative, understanding and professional throughout this entire process and it is my credibility that can be questioned, certainly not yours.

You, your staff and clients can be assured that the project when complete will reflect a brand new attractive building with complete new electrical wiring, new heating and cooling, completely re-engineered structurally and exceeding all fire, safety and building code requirements.

Yours truly,

Gary

Gary Ulias, G.S.C.
Vice President & General Manager

